

CLICK DIALER

30-40% Faster Than Manually Dialing

Click Dialer is a click-to-call dialer that is embedded directly within Salesforce.com and within Koncert Cadence Sales Engagement software to provide reps with a single pane of glass view into a prospect. Accelerate your B2B sales process by spending less time manually dialing numbers.

FUNCTIONALITY

Dedicated Conference Bridge

Provides quality voice connections and reliability.

Pre-Record and Drop Voice Messages

Pre-record and save multiple voicemail messages and automatically leave messages for prospects.

Sync Call Results and Follow-Up Activities

Bi-directional sync with Salesforce keeps data fresh, ensures accuracy, and saves time.

Real-Time Analytics and Reports

Pre-packaged, customized reports and dashboards Call Control Stats.

Available on SF AppExchange

Interface works within Salesforce.com and Koncert Sales Engagement Cadence Software.

Return on Investment Module for Salesforce users

Track business opportunities based on Call Outcomes.

Call Recording & Remote Coach

Monitor ongoing calls and to interact with the sales rep in real-time.

Whisper Mode

Ability for managers to interact with the sales rep in real time; where the prospect cannot hear this interaction.



Dialing Solutions for:

- Sales Representatives
- Account Managers
- Demand Gen Reps Productivity
- Field Reps
- Channel Managers